

Michael E. Tynn, CPA

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June 23, 2003

**Ms. Pat Colburn
Kane & Associates Realtors
879-A Island Drive
Alameda, CA 94502**

Dear Pat:

Thank you very much for handling the sale of my parents' home at 1823 Nason St., Alameda. My brother and I were very pleased with the attention you gave to the sale, the efficiency with which you handled it, the extra service you provided in helping get the home ready for sale, and the overall professionalism. We also very much appreciate the fact that you took care of the water heater problem at your own expense.

Considering the age of the home, we had anticipated all kinds of problems and delays in selling it. We are still shaking our heads at how smoothly and rapidly the entire transaction took place. If any of my Alameda friends ever need a realtor, I will certainly recommend you.

Sincerely,

Michael E. Tynn

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Handwritten text at the bottom of the page, possibly a footer or a concluding remark.

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