

November 14, 2005

TO WHOM IT MAY CONCERN:

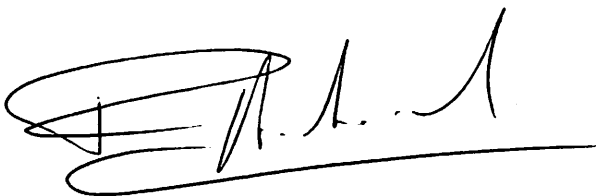
RE: FRANCK ARDOUREL

During the past few months we have worked with Pat Colburn, Real Estate Agent, on the search of our house in Alameda. We have found this collaboration not only a professional benefit but also a pleasure having Pat on our side, representing our interests.

Pat showed great interest in our housing requirements and gave us the confidence that she had the customer's interest in mind as searching a house is not as easy as it appears. Pat came into our project midway; however made it her purpose to understand and support our "wish". She was able to analyze, evaluate and put into process whatever was necessary to make our purchase successful.

She not only looked for the "Right House", but she also supplied good advices. She was available when help was needed; initiated requests (PG&E, Inspection report, Roof inspection...) whenever needed; maintained the project with ease, and contributed his time (day & evenings) to make sure that everything was fine.

Pat has been quite a contributor to the success of purchasing our first house. It was a pleasure working with her.

A handwritten signature in black ink, appearing to read 'Franck and Caroline Ardourel', written over a horizontal line.

Franck and Caroline Ardourel
New owner